

Insurance Company Disputes

1/1/02 - 12/31/02

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Name	Total Claims	Claims w/o 107's	Claims w/107's	% Disputed Claims
A.I.U. Insurance Company	16	15	1	6.25%
Accident Fund Insurance Co of America	4,495	3,763	732	16.28%
Ace American Insurance Company	51	44	7	13.73%
Ace Fire Underwriters Insurance Company	4	3	1	25.00%
Ace Property & Casualty Insurance Company	3	3	0	0.00%
Acuity, a Mutual Insurance Company	15	14	1	6.67%
Allied Property & Casualty Insurance Company	3	3	0	0.00%
Amco Insurance Company	2	2	0	0.00%
American & Foreign Insurance Company	13	12	1	7.69%
American Alternative Insurance Company	3	3	0	0.00%
American Automobile Insurance Company	32	27	5	15.63%
American Casualty Company of Reading, Pa	154	133	21	13.64%
American Compensation Insurance Company	163	114	49	30.06%
American Economy Insurance Company	4	4	0	0.00%
American Fire & Casualty Company	5	5	0	0.00%
American Hardware Mutual Insurance Company	8	8	0	0.00%
American Home Assurance Company	339	297	42	12.39%
American Insurance Company	22	20	2	9.09%
American Interstate Insurance Company	31	28	3	9.68%
American Manufacturers Mutual Insurance Co.	162	144	18	11.11%
American Motorists Insurance Company	50	43	7	14.00%
American Physicians Assurance Corporation	150	139	11	7.33%
American Protection Insurance Company	323	291	32	9.91%
American States Insurance Company	16	12	4	25.00%
American Zurich Insurance Company	16	15	1	6.25%
Amerisure Insurance Company	177	144	33	18.64%
Amerisure Mutual Insurance Company	613	473	140	22.84%
Argonaut Great Central Insurance Company	1	1	0	0.00%
Argonaut Insurance Company	17	15	2	11.76%
Argonaut Midwest Insurance Company	1	1	0	0.00%
Associated Indemnity Corporation	9	8	1	11.11%
Atlantic Mutual Insurance Company	41	36	5	12.20%
Auto-Owners Insurance Company	483	203	280	57.97%
Bankers Standard Insurance Company	3	2	1	33.33%
Bituminous Casualty Corporation	16	15	1	6.25%
Bituminous Fire & Marine Insurance Company	8	8	0	0.00%
Brotherhood Mutual Insurance Company	20	18	2	10.00%
Camden Fire Insurance Association Co of NJ	5	5	0	0.00%
Casualty Reciprocal Exchange	27	22	5	18.52%
Centennial Insurance Company	2	2	0	0.00%
Charter Oak Fire Insurance Company	21	21	0	0.00%
Cherokee Insurance Company	23	23	0	0.00%
Chubb Indemnity Insurance Co	13	11	2	15.38%
Church Mutual Insurance Company	16	16	0	0.00%
Cincinnati Casualty Company	200	179	21	10.50%
Cincinnati Indemnity Company	89	78	11	12.36%
Cincinnati Insurance Company	20	19	1	5.00%

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Citizens Insurance Company of America	702	533	169	24.07%
Citizens Insurance Company of Ohio	64	52	12	18.75%
Citizens Insurance Company of The Midwest	61	50	11	18.03%
Clarendon National Insurance Company	22	22	0	0.00%
Commerce & Industry Insurance Company	122	105	17	13.93%
Connecticut Indemnity Company	25	22	3	12.00%
Consolidated Insurance Company	33	25	8	24.24%
Continental Casualty Company	173	138	35	20.23%
Continental Insurance Company	2	2	0	0.00%
Continental National American Casualty Co.	2	2	0	0.00%
Crum & Forster Indemnity Company	34	31	3	8.82%
CUMIS Insurance Society, Inc.	8	6	2	25.00%
Discover Property & Casualty Insurance Co.	2	2	0	0.00%
Electric Insurance Company	3	3	0	0.00%
EMCASCO Insurance Company	78	69	9	11.54%
Employers Insurance Company of Wausau	218	183	35	16.06%
Employers Mutual Casualty Company	62	50	12	19.35%
Everest National Insurance Company	62	51	11	17.74%
Fairfield Insurance Company	10	8	2	20.00%
Fairmont Insurance Company	7	5	2	28.57%
Farm Bureau General Insurance Company	179	11	168	93.85%
Farm Bureau Mutual Insurance Co of Michigan	122	9	113	92.62%
Farmers Insurance Exchange	26	25	1	3.85%
Farmland Mutual Insurance Company	1	1	0	0.00%
Federal Insurance Company	113	97	16	14.16%
Federal Kemper Insurance Company	2	2	0	0.00%
Federated Mutual Insurance Company	60	56	4	6.67%
Federated Rural Electric Insurance Corp.	1	1	0	0.00%
Fidelity & Guaranty Insurance Company	169	136	33	19.53%
Fidelity & Guaranty Insurance Underwriters	6	5	1	16.67%
Fire & Casualty Insurance Company of CT	12	11	1	8.33%
Firemans Fund Insurance Company	49	39	10	20.41%
First National Insurance Company of America	2	1	1	50.00%
Florists Mutual Insurance Company	7	7	0	0.00%
Frankenmuth Mutual Insurance Company	560	10	550	98.21%
Fremont Casualty Insurance Company	1	1	0	0.00%
Fremont Compensation Insurance Company	1	0	1	100.00%
Fremont Indemnity Company	5	2	3	60.00%
Fremont Mutual Insurance Company	24	16	8	33.33%
General Casualty Company of Wisconsin	23	22	1	4.35%
General Insurance Company of America	2	2	0	0.00%
Granite State Insurance Company	5	5	0	0.00%
Great American Insurance Company	115	96	19	16.52%
Great Midwest Insurance Company	32	24	8	25.00%
Great Northern Insurance Company	3	3	0	0.00%
Great West Casualty Company	6	5	1	16.67%
GuideOne Mutual Insurance Company	1	0	1	100.00%

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Hanover Insurance Company	74	61	13	17.57%
Harco National Insurance Company	7	5	2	28.57%
Harleysville Lake States Insurance Company	107	96	11	10.28%
Hartford Accident & Indemnity Company	65	48	17	26.15%
Hartford Casualty Insurance Company	75	47	28	37.33%
Hartford Fire Insurance Company	47	32	15	31.91%
Hartford Insurance Company of the Midwest	75	60	15	20.00%
Hartford Underwriters Insurance Company	25	20	5	20.00%
Hastings Mutual Insurance Company	281	224	57	20.28%
HIH America Compensation & Liability Ins Co	4	4	0	0.00%
Home Insurance Company	1	1	0	0.00%
Illinois National Insurance Company	10	6	4	40.00%
Indemnity Insurance Company of North America	19	16	3	15.79%
Indiana Insurance Company	36	29	7	19.44%
Indiana Lumbersmens Mutual Insurance Company	7	7	0	0.00%
Insurance Co. of The State of Pennsylvania	199	160	39	19.60%
Insurance Company of North America	181	148	33	18.23%
Kemper Employers Insurance Company	3	3	0	0.00%
Legion Insurance Company	57	44	13	22.81%
Liberty Insurance Corporation	111	90	21	18.92%
Liberty Mutual Fire Insurance Company	160	134	26	16.25%
Liberty Mutual Insurance Company	989	870	119	12.03%
LM Insurance Corporation	62	52	10	16.13%
LMI Insurance Company	1	1	0	0.00%
Lumbersmens Mutual Casualty Company	153	128	25	16.34%
Lumbersmens Underwriting Alliance	7	6	1	14.29%
Maryland Casualty Company	1	1	0	0.00%
Massachusetts Bay Insurance Company	3	2	1	33.33%
Meridian Mutual Insurance Company	38	27	11	28.95%
MHA Insurance Company	70	54	16	22.86%
Michigan Construction Industry Mutual Ins Co	512	399	113	22.07%
Michigan Insurance Company	160	127	33	20.63%
Michigan Millers Mutual Insurance Company	140	113	27	19.29%
Mid-Century Insurance Company	19	17	2	10.53%
Midwest Employers Casualty Company	1	1	0	0.00%
Monroe Guaranty Insurance Company	12	12	0	0.00%
Mutual Service Casualty Insurance Company	1	1	0	0.00%
National Farmers Union Standard Insurance Co	2	2	0	0.00%
National Fire Insurance Company of Hartford	38	34	4	10.53%
National Surety Corporation	4	4	0	0.00%
National Union Fire Insurance Company	32	30	2	6.25%
Nationwide Agribusiness Insurance Company	2	2	0	0.00%
Nationwide Mutual Fire Insurance Company	0	0	0	#DIV/0!
Nationwide Mutual Insurance Company	6	6	0	0.00%
Netherlands Insurance Company	22	19	3	13.64%
New Hampshire Indemnity Company, Inc.	1	1	0	0.00%
New Hampshire Insurance Company	3	2	1	33.33%

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Niagara Fire Insurance Company	1	1	0	0.00%
Norguard Insurance Company	4	3	1	25.00%
North American Specialty Insurance Company	1	1	0	0.00%
North Pointe Insurance Company	4	4	0	0.00%
Northwestern National Casualty Company	4	4	0	0.00%
Ohio Casualty Insurance Company	13	12	1	7.69%
Ohio Farmers Insurance Company	4	2	2	50.00%
Ohio Security Insurance Company	5	5	0	0.00%
Old Republic Insurance Company	212	172	40	18.87%
OneBeacon America Insurance Company	2	2	0	0.00%
OneBeacon Insurance Company	14	11	3	21.43%
Pacific Employers Insurance Company	167	133	34	20.36%
Pacific Indemnity Company	16	13	3	18.75%
Partners Mutual Insurance Company	2	1	1	50.00%
Peerless Insurance Company	1	1	0	0.00%
Pennsylvania General Insurance Company	2	1	1	50.00%
Pennsylvania Manufacturers Assn. Insurance Co	22	20	2	9.09%
Pharmacists Mutual Insurance Company	1	1	0	0.00%
Phoenix Insurance Company	15	10	5	33.33%
Pioneer State Mutual Insurance Company	17	14	3	17.65%
Princeton Insurance Company	20	15	5	25.00%
Protective Insurance Company	6	6	0	0.00%
Regent Insurance Company	4	4	0	0.00%
Reliance Insurance Company	45	28	17	37.78%
Reliance National Indemnity Company	15	11	4	26.67%
Royal Indemnity Company	31	29	2	6.45%
Royal Insurance Co of America	380	333	47	12.37%
Safeco Insurance Co of America	23	14	9	39.13%
Safeguard Insurance Company	4	4	0	0.00%
Safety National Casualty Corporation	62	44	18	29.03%
Secura Insurance Company	95	88	7	7.37%
Security Insurance Company of Hartford	17	17	0	0.00%
Selective Insurance Co of South Carolina	1	1	0	0.00%
Selective Insurance Co of The Southeast	25	23	2	8.00%
Sentry Insurance A Mutual Company	188	170	18	9.57%
Sompo Japan Insurance Company	4	4	0	0.00%
St. Paul Fire & Marine Insurance Company	109	90	19	17.43%
St. Paul Guardian Insurance Company	33	31	2	6.06%
St. Paul Medical Liability Insurance Co.	1	0	1	100.00%
St. Paul Mercury Insurance Company	33	25	8	24.24%
St. Paul Property & Casualty Insurance Co.	9	7	2	22.22%
Star Insurance Company	75	54	21	28.00%
State Auto Property & Casualty Insurance Co	4	4	0	0.00%
State Automobile Mutual Insurance Company	20	18	2	10.00%
State Farm Fire & Casualty Company	116	95	21	18.10%
Sumitomo Marine & Fire Insurance Company	43	37	6	13.95%
TIG Insurance Company	10	7	3	30.00%

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TIG Insurance Company of Michigan	10	9	1	10.00%
TIG Insurance Corporation of America	1	1	0	0.00%
TIG Premier Insurance Company	9	6	3	33.33%
Tokio Marine & Fire Insurance Company	21	19	2	9.52%
Transcontinental Insurance Company	64	61	3	4.69%
Transportation Insurance Company	95	78	17	17.89%
Travelers Casualty & Surety Co	4	4	0	0.00%
Travelers Casualty & Surety Co. of America	2	2	0	0.00%
Travelers Casualty Company of Connecticut	2	2	0	0.00%
Travelers Indemnity Co. of Connecticut	378	337	41	10.85%
Travelers Indemnity Company	132	117	15	11.36%
Travelers Indemnity Company of America	17	15	2	11.76%
Travelers Indemnity Company of Illinois	125	95	30	24.00%
Travelers Insurance Company	17	16	1	5.88%
Truck Insurance Exchange	35	28	7	20.00%
Twin City Fire Insurance Company	1	0	1	100.00%
Twin City Fire Insurance Company	100	67	33	33.00%
U S Specialty Insurance Company	0	0	0	#DIV/0!
United States Fidelity & Guaranty Company	143	118	25	17.48%
Valley Forge Insurance Company	156	138	18	11.54%
Vanliner Insurance Company	10	9	1	10.00%
Vigilant Insurance Company	11	9	2	18.18%
Virginia Surety Company, Inc.	67	55	12	17.91%
Wausau Business Insurance Company	10	10	0	0.00%
Wausau Underwriters Insurance Company	69	60	9	13.04%
West American Insurance Company	5	4	1	20.00%
Westfield Insurance Company	130	101	29	22.31%
Westfield National Insurance Company	32	24	8	25.00%
Westport Insurance Company	1	1	0	0.00%
X L Specialty Insurance Company	3	3	0	0.00%
Zenith Insurance Company	1	1	0	0.00%
Zurich-American Insurance Co of Illinois	160	119	41	25.63%
Zurich-American Insurance Company	597	498	99	16.58%
Total	19,213	15,111	4,102	21.35%

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